



Service Catalogue

Electronic Services Portal of the Emirate of the
Northern Borders Region

Introduction

This guide serves as a comprehensive reference for beneficiaries of the electronic services provided by the Emirate of the Northern Borders Region through the Electronic Services Portal. It explains each service, its requirements, required documents, and completion steps, enabling beneficiaries to complete their requests electronically without the need for personal attendance.

This edition covers five electronic services: Electronic Petition Service, Internal Prisoner Transfer Service, Prisoner Exemption Request Service, Saudi Marriage to a Non-Saudi Woman Born in the Kingdom Service, and Inquiry About Transaction Service.

All services included in this guide are provided free of charge, accessed through the National Unified Access, and available through the Emirate Portal and the Emirate mobile application.

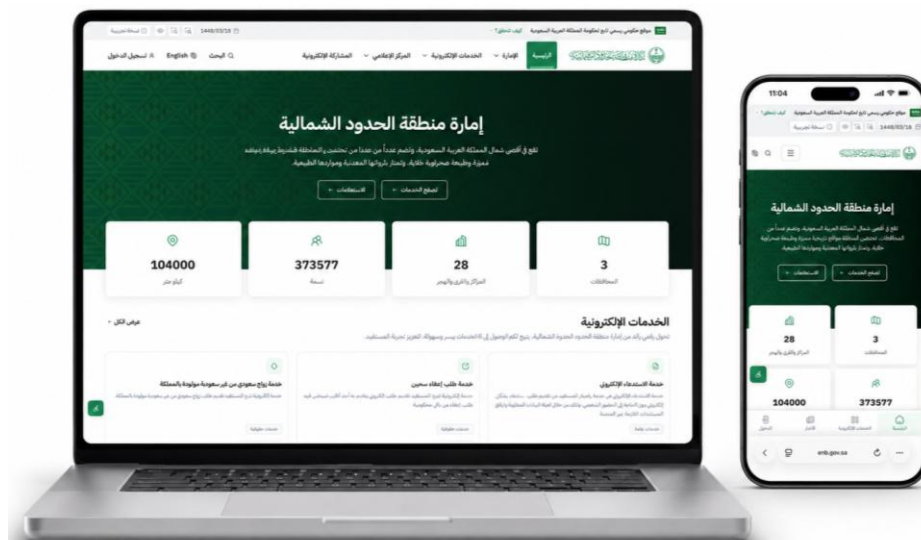
The comprehensive guide to the electronic services of the Emirate of the Northern Borders Region is available in both Arabic and English. The appropriate version can be accessed through the following links:

[English Version](#)

[Arabic Version](#)

Accessing the Electronic Services Portal

Using the services included in this guide requires access to the Emirate of the Northern Borders Region Portal through the Emirate website or its mobile application. Terms and conditions of use vary depending on the service.





User Guide

General Call-Out Service

Electronic Services Portal of the Emirate of the Northern Borders Region

Service Description

An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman born in the Kingdom

Target Audience

Citizens ,Residents

Service Duration

Depends on the procedures of the authorities

Service Channels

Emirate Portal - Emirate Smart Device App

Service Language

Arabic

Service Fees

Free

Service Category

Public services

Term of Use

1

Determine the subject

2

Specify the city, governorate or center

3

Clarify the details of the request in the "Clarification" box

4

Add attachments to support the request

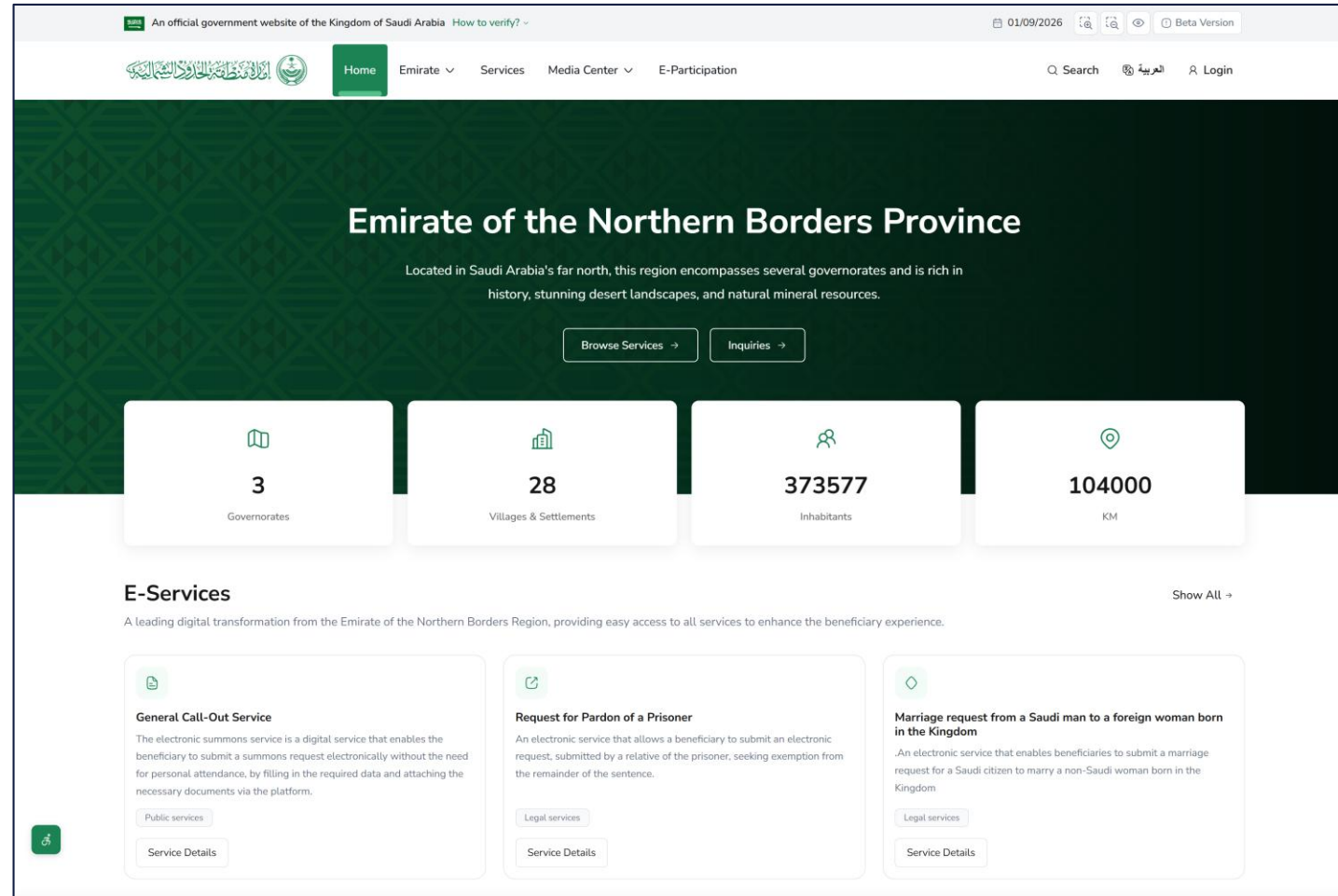
Required Documents

- 1 A copy of the ID and the legal power of attorney if the applicant is a legal representative
- 2 A copy of the documents supporting the application

1

Access the Portal and Select the Service

From the homepage, go to the **E-Services** page by selecting either **Services** or **Browse Services**.



Access the Portal and Select the Service

From the **E-Services** page, search for **General Call-Out Service** in the list of available services, or filter it using the side menu, then click **Service Details**

The screenshot displays the 'E-Services' portal interface. At the top, there is a breadcrumb trail 'Home > E-Services' and the title 'E-Services'. Below the title, there is a search bar with the placeholder text 'Search for a service'. On the left side, there is a sidebar menu with a 'Show All' button and two filter categories: 'Legal services' and 'Public services'. The main content area displays a grid of service cards. Each card includes an icon, a title, a brief description, a category tag, and a 'Service Details' button. The services shown are:

- Transaction Inquiry**: A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its... (Public services)
- General Call-Out Service**: The electronic summons service is a digital service that enables the beneficiary to submit a summons request electronically without th... (Public services)
- Marriage request from a Saudi man to a foreign woman born in the Kingdom**: .An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman... (Legal services)
- Request for Pardon of a Prisoner**: An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption... (Legal services)
- Internal prisoner transfer service**: A service that allows a relative of a prisoner to submit an electronic request to transfer the prisoner from his current prison to another... (Legal services)

Review the Service Details and Start the Service

Review the service description, steps, terms of use, and required documents, then click **Start Service** to proceed to the application form.

Home > E-Services > General Call-Out Service

General Call-Out Service

The electronic summons service is a digital service that enables the beneficiary to submit a summons request electronically without the need for personal attendance, by filling in the required data and attaching the necessary documents via the platform.

Public services

Start Service

Steps Terms of Use Required Documents

1. Access the service through the National Unified Access
2. Fill out the application form
3. Providing requirements
4. Declaration that the information provided is correct and that a similar application has not been submitted previously
5. Submit the request

Target Audience
Citizens - Residents

Service Duration
Depends on the procedures of the authorities

Service Channels
Emirate Portal - Emirate Smart Device App

Service Language
Arabic

Service Fees
Free

FAQ
[FAQ](#)

Phone
0146617000

Email
info@enb.gov.sa

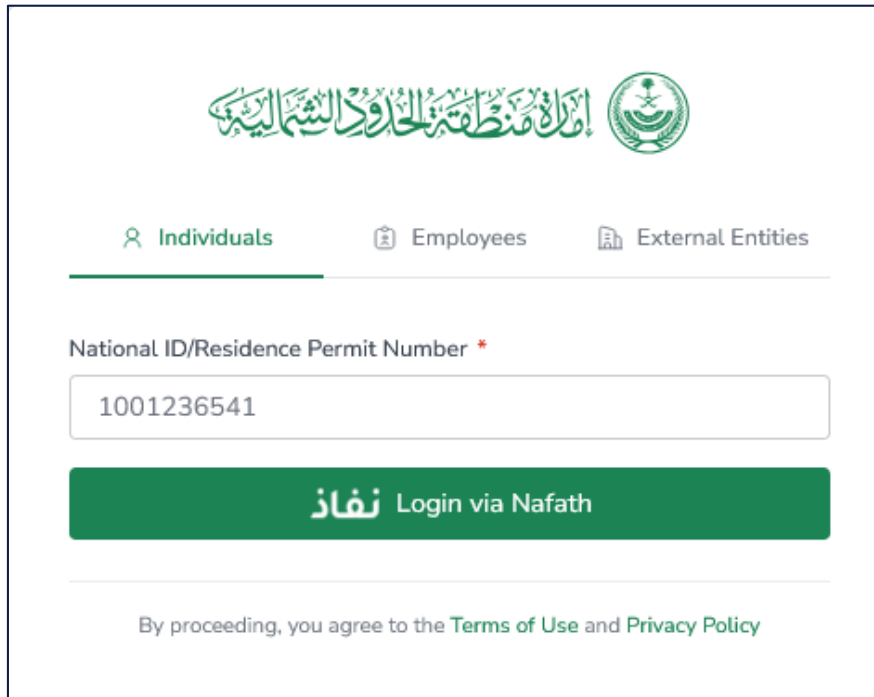
Service Level Agreement
[Service Level Agreement](#)

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Related Apps
[Download on the App Store](#) [GET IT ON Google Play](#)

4

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is the Arabic text 'إدارة منظمات الأعمال' (Ministry of Economic Affairs) and the Saudi Arabian coat of arms. Below this, there are three tabs: 'Individuals' (selected), 'Employees', and 'External Entities'. Under the 'Individuals' tab, there is a label 'National ID/Residence Permit Number *' and a text input field containing the number '1001236541'. Below the input field is a large green button with the text 'نفاذ Login via Nafath'. At the bottom, there is a small text line: 'By proceeding, you agree to the [Terms of Use](#) and [Privacy Policy](#)'.

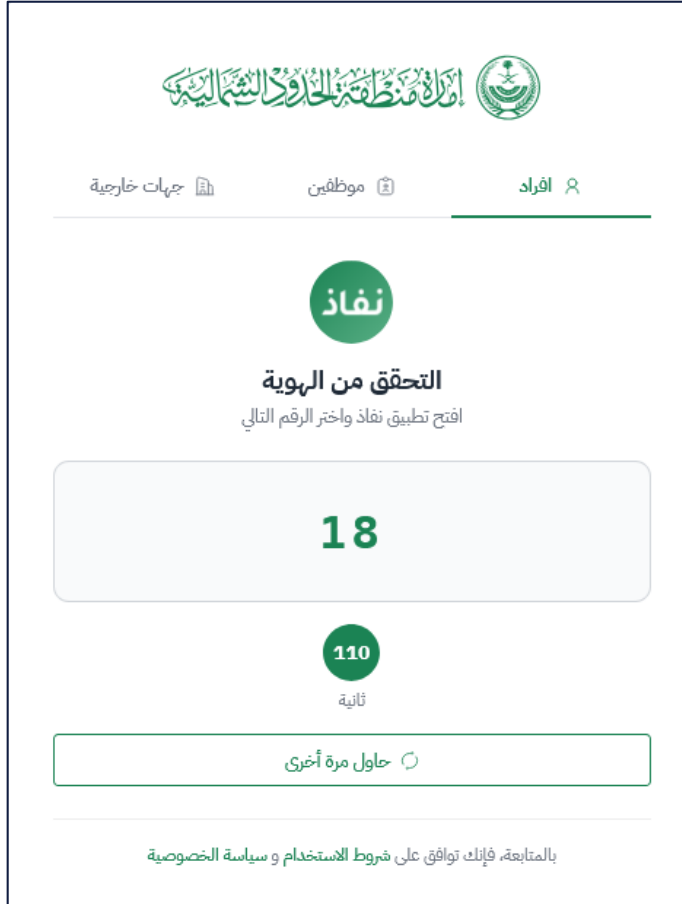
1 Select the **Individuals** tab

2 Enter your National ID or Iqama number.

3 Click Log in via **Nafath**

5

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is a header with the Saudi National Guard logo and the text "إدارة منظمات الأعمال والشؤون الإدارية". Below the header, there are three tabs: "جهات خارجية" (External Entities), "موظفين" (Employees), and "أفراد" (Individuals). The "أفراد" tab is selected. In the center, there is a green circle with the word "نفاذ" (Nafath) inside. Below it, the text "التحقق من الهوية" (Identity Verification) is displayed, followed by "افتح تطبيق نفاذ واختر الرقم التالي" (Open the Nafath app and select the next number). A large white box with the number "18" is shown. Below this, there is a green circle with the number "110" inside, and the word "ثانية" (Second) below it. At the bottom, there is a button labeled "حاول مرة أخرى" (Try Again) with a circular arrow icon. At the very bottom, there is a small text line: "بالمطابقة، فإنك توافق على شروط الاستخدام و سياسة الخصوصية" (By matching, you agree to the terms of use and privacy policy).

4

Open the **Nafath** app on your device

5

Select the number that matches the number displayed on the screen

6

Complete the verification within the available time, or click Try Again.

Terms of Use

Dear Beneficiary

Before continuing to use the website's services, we would like to draw your attention to the necessity of agreeing to our privacy policy. This policy explains how your personal data is collected, the purpose of collecting it, how it is protected and disposed of, how to withdraw consent, as well as your rights as a beneficiary.

By agreeing, you acknowledge that you have read and understood the terms of the privacy policy and consent to the way we handle your data.

If you do not agree, you may not be able to use some of the available services and features.

To view the full privacy policy, click [here](#)

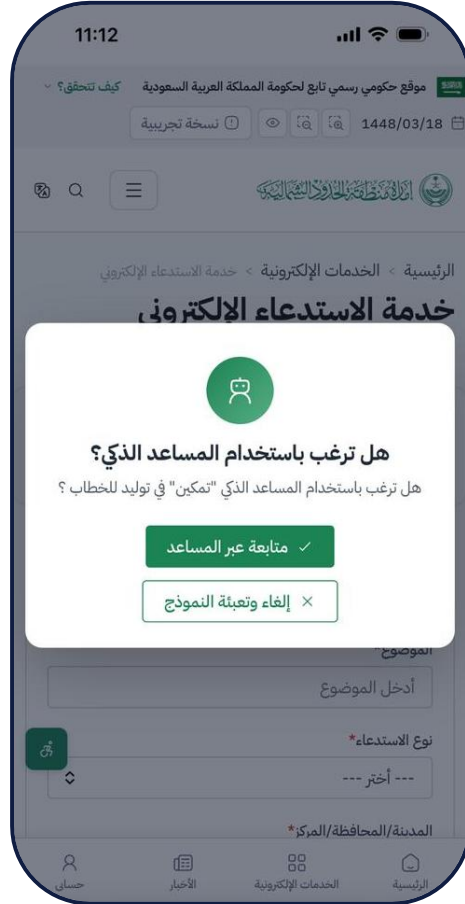
If you have any questions, please do not hesitate to contact us.

Thank you for your understanding and trust.

I agree to the terms and conditions ☐

- 1 Read the Terms of Use and Privacy Policy displayed in the window
- 2 Select **I Agree to the Terms and Conditions**
- 3 Click **Approve** to continue

Choose how to submit the request



- 1 After clicking **Start Service** and agreeing to the terms, a window will appear asking **Would you like to use the Smart Assistant?**
- 2 Select Continue with the **Assistant** to receive help from the smart assistant **Tamken** in submitting the application
- 3 Or select **Cancel and Fill Out the Form** to complete the form manually

The first screenshot shows the 'Select Service Type' screen with a list of service types: 'شكوى' (Complaint), 'مقترح' (Suggestion), 'طلب علاج' (Request for Treatment), and 'طلب سكن' (Request for Housing). The second screenshot shows the 'Before Starting to Write the Request' screen with a list of request types: 'الحالة السكنية الحالية' (Current housing situation), 'الظروف الأسرية والمالية المرتبطة بالطلب' (Family and financial conditions related to the request), 'سبب الحاجة للسكن' (Reason for need for housing), and 'المساعدة المطلوبة' (Required assistance). The third screenshot shows the 'Request Form' with fields for 'موضوع الطلب' (Request Subject) and 'وصف تفصيلي للطلب' (Detailed description of the request), and a list of required documents at the bottom.

- 1 Select the Request Service Type from the **Select Service Type list**
- 2 Review the Smart Assistant User Guide, which explains the elements that should be included in the description, then confirm that the information is accurate by clicking **I Agree and Start Writing the Request**
- 3 Enter the request subject and a detailed description of at least 10 characters
- 3 Review the required documents shown at the bottom of the form

Enter the Basic Information

When selecting **Cancel and Fill Out the Form** in section (5), you will proceed to complete the fields manually, after which you can enter the basic information for the request form

الرئيسية > الخدمات الإلكترونية > خدمة الاستدعاء الإلكتروني

خدمة الاستدعاء الإلكتروني

1 البيانات الأساسية

2 الموافقة على الإقرار

وجهه إلى *

أدخل الموضوع

أختَر ---

نوع الاستدعاء *

أختَر ---

نص الاستدعاء *

اكتب نص الاستدعاء

المرفقات الداعمة للطلب *

تصفح الملفات

صفة مقدم الطلب *

☐ أصالة عن نفسه
☐ وكيل شرعي
☐ محامي مرخص
☐ ولي على قاصر

مرفقات إضافية

تصفح الملفات

التالي <

Agree to the Declaration and Submit the Application

In the third step, **Declaration Approval**, select the declaration options, then click **Submit Application**

الرئيسية > الخدمات الإلكترونية > خدمة الاستدعاء الإلكتروني

خدمة الاستدعاء الإلكتروني

1 البيانات الأساسية

2 الموافقة على الإقرار

يعد دخولي عبر منصة نفاذ الوطني الموحد توقيعاً إلكترونياً معتمداً مفي على محتوى هذا الطلب *

أقرّ أن ما سأدلي به من معلومات هي صحيحة وإذا ظهر عدم صحتها سأكون عرضة للجزاء حسب التعليمات، وأتعهد بأنه لم يسبق أن تقدمت بطلب مماثل لهذا الموضوع وكذلك الموافقة على الشروط والأحكام والخصوصية الخاصة ببوابة الإمارة *

أقر أنا مقدم الطلب أن جميع البيانات المذكورة صحيحة

إرسال الطلب

> السابق

- Declare that the information provided is accurate, that no similar application has previously been submitted, and agree to the terms and conditions and privacy policy of the Emirate Portal
- Declare that logging in through the National Single Sign-On Platform constitutes an approved electronic signature on the application content

After submitting the application, you can track its status through the portal

1

Access Your Personal Account

Log in to the portal through the National Single Sign-On (Nafath) app using the same account you used to submit the application

2

Go to My Applications

From your personal account, open **My Applications** to view the applications you have submitted

3

Review the Application Status

Review the application details and status, and complete any additional information requested for the application

For any inquiries about the service, you can contact the Emirate of the Northern Borders Region through the following channels

Phone	0146617000
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Email	info@enb.gov.sa
--------------	-----------------

Service Delivery Channels	Emirate Portal - Emirate App on Smart Devices
----------------------------------	---

FAQ	Available on the service page in the Electronic Services Portal
------------	---

SLA	Available on the service page in the Electronic Services Portal
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User Guide

Inquiry About Transaction

Electronic Services Portal of the Emirate of the Northern Borders Region

Service Description

An electronic service that allows a beneficiary to inquiry about a Transaction

Target Audience

Citizens ,Residents

Service Duration

Instant

Service Channels

Emirate Portal - Emirate Smart
Device App

Service Language

Arabic

Service Fees

Free

Service Category

Public services

Term of Use

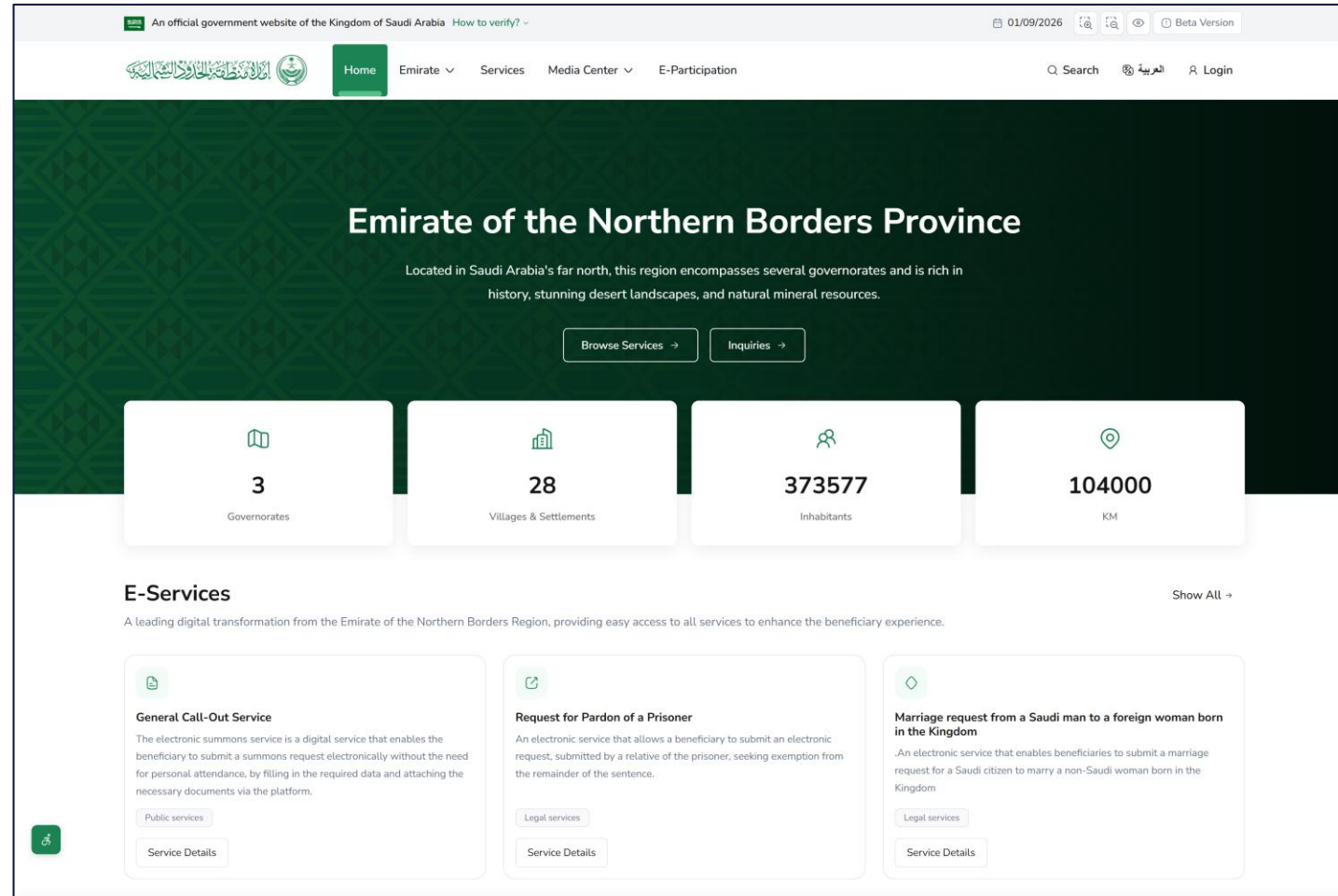
1 The applicant must have an active account in the Nafath

2 Provides a previous transaction recorded in the system

1

Access the Portal and Select the Service

From the homepage, go to the **Inquiry About Transaction** page by selecting **Inquiries** button



Access the Portal and Select the Service

From the **E-Services** page, search for **Transaction Inquiry** in the list of available services, or filter it using the side menu, then click **Service Details**

The screenshot displays the 'E-Services' portal interface. At the top, there is a breadcrumb trail 'Home > E-Services' and the title 'E-Services'. Below the title, a search bar is present with the placeholder text 'Search for a service'. On the left side, there is a sidebar menu with the following options: 'Show All' (highlighted), 'Legal services', and 'Public services'. The main content area displays a grid of service cards. Each card includes an icon, a title, a brief description, a category tag, and a 'Service Details' button. The visible services are:

- Transaction Inquiry**: A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its... (Public services)
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- Internal prisoner transfer service**: A service that allows a relative of a prisoner to submit an electronic request to transfer the prisoner from his current prison to another... (Legal services)

Review the Service Details and Start the Service

Review the service description, steps, terms of use, and required documents, then click **Start Service** to proceed to the application form.

[Home](#) > [E-Services](#) > Transaction Inquiry

Transaction Inquiry [Start Service](#)

A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its progress online using the transaction number and the national ID number.

Public services

[Steps](#) [Terms of Use](#) [Required Documents](#)

1. Access the service through the National Unified Access
2. Enter the transaction number and the national ID number
3. Click the "Inquire" button
4. View the transaction status and its progress steps

 **Target Audience**

Citizens • Residents

 **Service Duration**

Immediate

 **Service Channels**

Emirate Portal - Emirate Smart Device App

 **Service Language**

Arabic

 **Service Fees**

Free

 **FAQ**

[FAQ](#)

 **Phone**

0146617000

 **Email**

info@enb.gov.sa

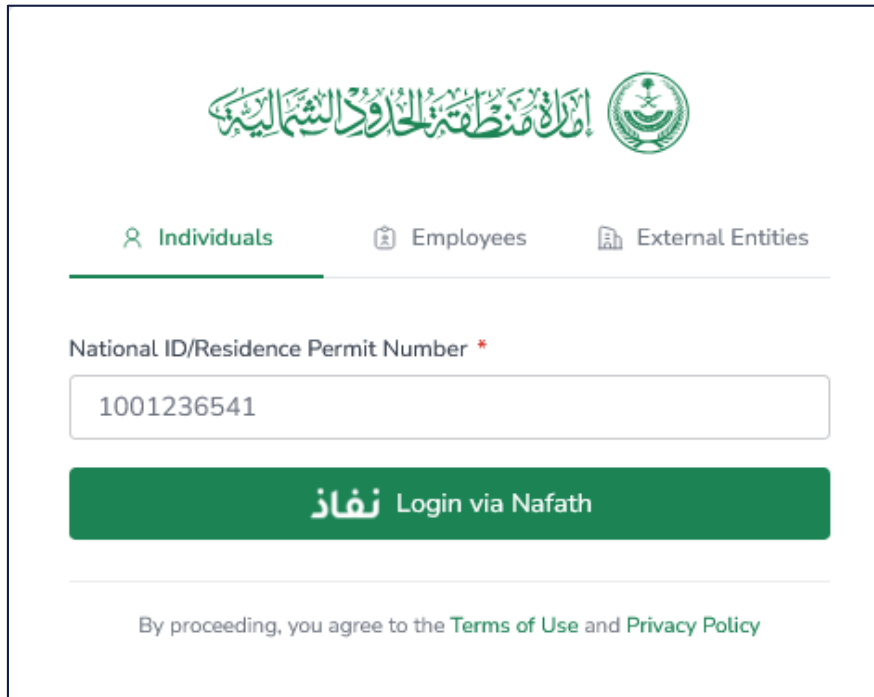
 **Related Apps**

 Download on the App Store

 GET IT ON Google Play

4

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is the Arabic text 'إدارة منظمات الأعمال' (Ministry of Economic Affairs) and the Saudi Arabian coat of arms. Below this, there are three tabs: 'Individuals' (selected), 'Employees', and 'External Entities'. Under the 'Individuals' tab, there is a label 'National ID/Residence Permit Number *' and a text input field containing the number '1001236541'. Below the input field is a green button with the text 'نفاذ Login via Nafath'. At the bottom, there is a link: 'By proceeding, you agree to the [Terms of Use](#) and [Privacy Policy](#)'.

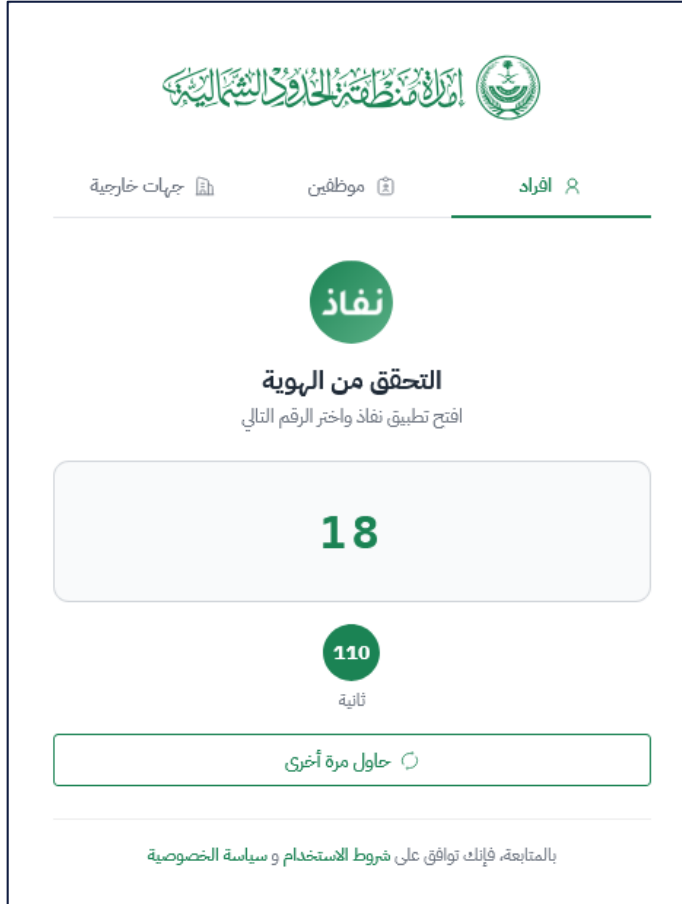
1 Select the **Individuals** tab

2 Enter your National ID or Iqama number.

3 Click Log in via **Nafath**

5

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is a header with the Saudi National Guard logo and the text "إدارة منطقة الرياض". Below the header, there are three tabs: "جهات خارجية" (External Entities), "موظفين" (Employees), and "افراد" (Individuals). The "افراد" tab is selected. In the center, there is a green circle with the word "نفاذ" (Nafath) and the text "التحقق من الهوية" (Identity Verification) and "افتح تطبيق نفاذ واختر الرقم التالي" (Open the Nafath app and select the next number). Below this, there is a large white box with the number "18" in green. Underneath the box, there is a green circle with the number "110" and the word "ثانية" (Second). At the bottom, there is a button labeled "حاول مرة أخرى" (Try Again) with a circular arrow icon. At the very bottom, there is a small text line: "بالمطابقة، فإنك توافق على شروط الاستخدام و سياسة الخصوصية" (By matching, you agree to the terms of use and privacy policy).

4

Open the **Nafath** app on your device

5

Select the number that matches the number displayed on the screen

6

Complete the verification within the available time, or click Try Again.

Access the Portal and Select the Service

From the **E-Services** page, search for **Internal prisoner transfer service** in the list of available services, or filter it using the side menu, then click **Service Details**

Home > Inquiry About Transaction

Inquiry About Transaction

1

Step One

Fill transaction data

2

Inquiry Result

Display transaction data and status

Transaction Number *

Enter transaction number

Identity Number *

Enter identity number

Inquire

For any inquiries about the service, you can contact the Emirate of the Northern Borders Region through the following channels

Phone	0146617000
--------------	------------

Email	info@enb.gov.sa
--------------	-----------------

Service Delivery Channels	Emirate Portal - Emirate App on Smart Devices
----------------------------------	---

FAQ	Available on the service page in the Electronic Services Portal
------------	---

SLA	Available on the service page in the Electronic Services Portal
------------	---



User Guide

Marriage Request from a Saudi Man to a Foreign Woman Born in the Kingdom

Electronic Services Portal of the Emirate of the Northern Borders Region

Service Description

An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman born in the Kingdom

Target Audience

Citizens

Service Duration

3-5 business days

Service Channels

Emirate Portal - Emirate Smart
Device App

Service Language

Arabic

Service Fees

Free

Service Category

Legal services

Term of Use

- 1 The girl must be at least (18) years old and the suitor must be at least (25) years old.
- 2 If there is a family relationship, this age limit should be waived.
- 3 The birth certificate is issued by the birth registry in accordance with the civil status system.
- 4 Attach a copy of a valid residency permit.

Required Documents

1

Attach the birth certificate

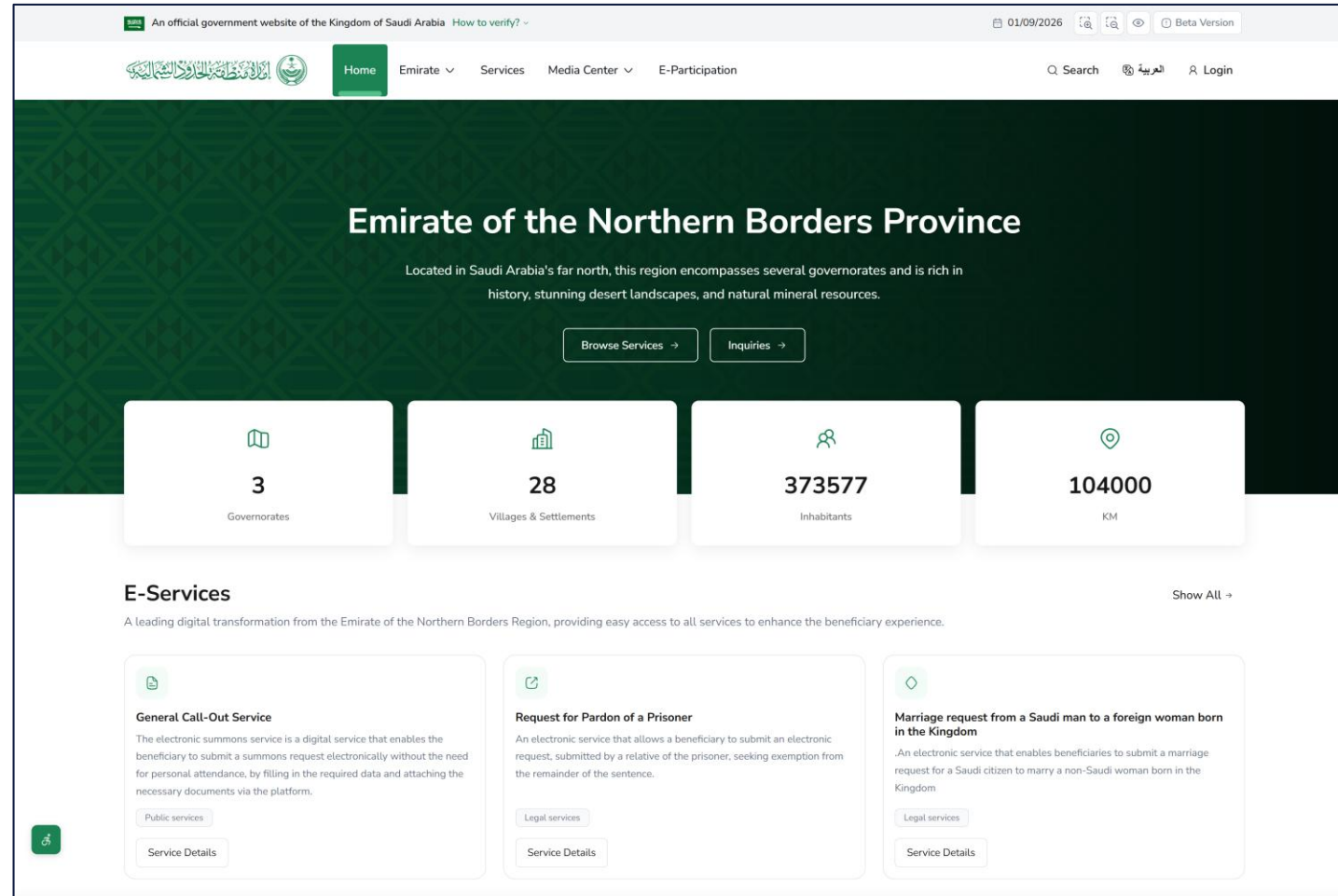
2

Attach a copy of the residence permit

1

Access the Portal and Select the Service

From the homepage, go to the **E-Services** page by selecting either **Services** or **Browse Services**.



Access the Portal and Select the Service

From the **E-Services** page, search for **Marriage of a Saudi Citizen to a Non-Saudi Woman Born in the Kingdom** in the list of available services, or filter it using the side menu, then click **Service Details**

Home > E-Services

E-Services

🔍 Search for a service

Show All

- Legal services
- Public services

Transaction Inquiry

A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its...

Public services

Service Details

General Call-Out Service

The electronic summons service is a digital service that enables the beneficiary to submit a summons request electronically without th...

Public services

Service Details

Marriage request from a Saudi man to a foreign woman born in the Kingdom

.An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman...

Legal services

Service Details

Request for Pardon of a Prisoner

An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption...

Legal services

Service Details

Internal prisoner transfer service

A service that allows a relative of a prisoner to submit an electronic request to transfer the prisoner from his current prison to another...

Legal services

Service Details

Review the Service Details and Start the Service

Review the service description, steps, terms of use, and required documents, then click **Start Service** to proceed to the application form.

Home > E-Services > Marriage request from a Saudi man to a foreign woman born in the Kingdom

Marriage request from a Saudi man to a foreign woman born in the Kingdom

[Start Service](#)

An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman born in the Kingdom

[Legal services](#)

Steps Terms of Use Required Documents

1. Access the service through the National Unified Access
2. Fill out the application form
3. Providing requirements
4. Declaration that the information provided is correct and that a similar application has not been submitted previously
5. Submit the request

Target Audience
Citizens

Service Duration
3-5 business days

Service Channels
Emirate Portal - Emirate Smart Device App

Service Language
Arabic

Service Fees
Free

FAQ
[FAQ](#)

Phone
0146617000

Email
info@enb.gov.sa

Service Level Agreement
[Service Level Agreement](#)

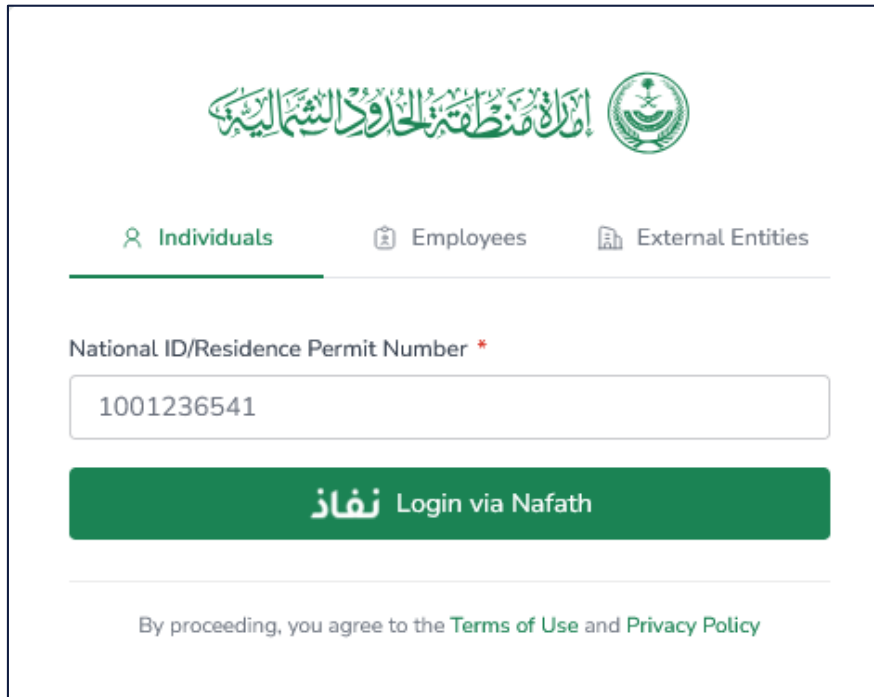
Download User Guide
[Download User Guide](#)

Related Apps



4

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is a header with the Arabic text "إدارة منظمات الأعمال" and the Saudi Arabian coat of arms. Below the header, there are three tabs: "Individuals" (selected), "Employees", and "External Entities". Under the "Individuals" tab, there is a label "National ID/Residence Permit Number *" followed by a text input field containing the number "1001236541". Below the input field is a green button with the text "نفاذ Login via Nafath". At the bottom, there is a small text line: "By proceeding, you agree to the [Terms of Use](#) and [Privacy Policy](#)".

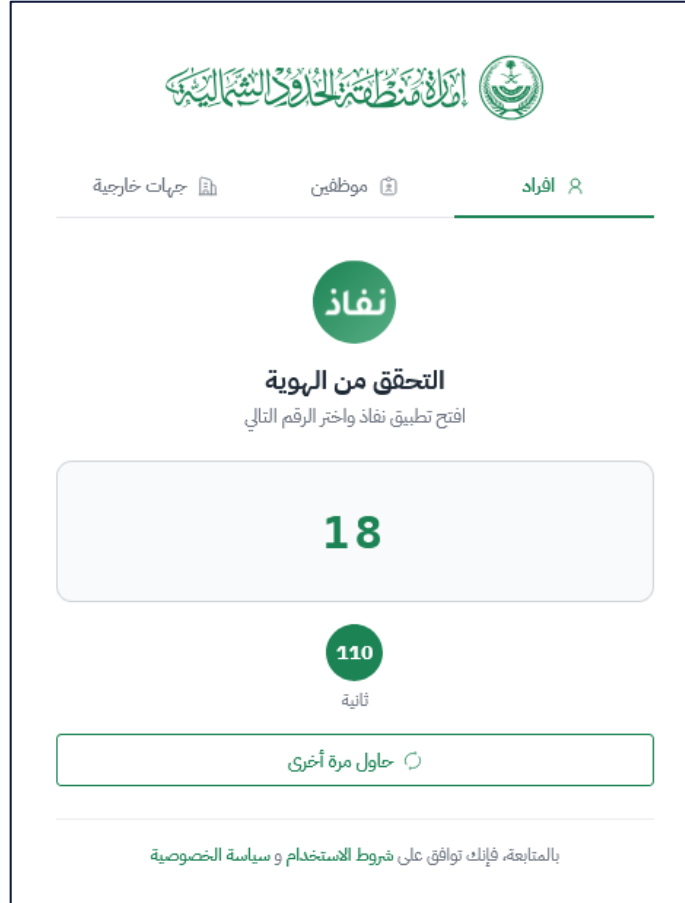
1 Select the **Individuals** tab

2 Enter your National ID or Iqama number.

3 Click Log in via **Nafath**

3

Log in via the National Single Sign-On (Nafath)



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4

Open the **Nafath** app on your device

5

Select the number that matches the number displayed on the screen

6

Complete the verification within the available time, or click Try Again.

Terms of Use

Dear Beneficiary

Before continuing to use the website's services, we would like to draw your attention to the necessity of agreeing to our privacy policy. This policy explains how your personal data is collected, the purpose of collecting it, how it is protected and disposed of, how to withdraw consent, as well as your rights as a beneficiary.

By agreeing, you acknowledge that you have read and understood the terms of the privacy policy and consent to the way we handle your data.

If you do not agree, you may not be able to use some of the available services and features.

To view the full privacy policy, click [here](#)

If you have any questions, please do not hesitate to contact us.

Thank you for your understanding and trust.

I agree to the terms and conditions ☐

Reject Approve

- 1 Read the Terms of Use and Privacy Policy displayed in the window
- 2 Select **I Agree to the Terms and Conditions**
- 3 Click **Approve** to continue

Specify the Applicant Type

In the first step, **Applicant Information**, select the applicant type from the drop-down list

The screenshot shows a web form titled "خدمة زواج سعودي من غير سعودية مولودة بالمملكة" (Service for Non-Saudi Spouses of Saudi Women Born in the Kingdom). The breadcrumb trail at the top reads: "الرئيسية > الخدمات الإلكترونية > خدمة زواج سعودي من غير سعودية مولودة بالمملكة". The form is divided into two main sections. On the left, there is a large text input field for "بيانات مقدم الطلب" (Applicant Information) and a dropdown menu labeled "صفة مقدم الطلب*" (Applicant Type*) with the placeholder text "أختر ---". Below these fields is a green button labeled "التالي >" (Next). On the right, there is a vertical progress indicator with three steps: 1. "بيانات مقدم الطلب" (Applicant Information), 2. "بيانات المرأة المرغوب الزواج منها" (Information of the woman you wish to marry), and 3. "الموافقة على الإقرار" (Consent to the declaration). Step 1 is currently active and highlighted.

- Choose the applicant type, and the remaining fields in this step will change based on the selected type
- Click **Next** to proceed to the next step

Complete the Applicant Information

When selecting **Authorized Representative under a Power of Attorney**, the remaining fields in the first step will appear, so complete them and attach the required documents

الرئيسية > الخدمات الإلكترونية > خدمة زواج سعودي من غير سعودية مولودة بالمملكة

خدمة زواج سعودي من غير سعودية مولودة بالمملكة

1 بيانات مقدم الطلب

2 بيانات المرأة المرغوب الزواج منها

3 الموافقة على الإقرار

نوع الوكالة*
 --- أختار ---

رقم الهوية الوطنية للمستفيد الراغب في طلب الزواج*

مقر سكن المستفيد الراغب في طلب الزواج*
 --- أختار ---

الحالة الاجتماعية للمستفيد الراغب في طلب الزواج*
 --- أختار ---

بريت من الأحوال المدنية للمستفيد الراغب في طلب الزواج*
 تصفح الملفات
 عن طريق موقع أبشر

صورة الهوية الوطنية للمستفيد الراغب في طلب الزواج*
 تصفح الملفات

صفة مقدم الطلب*
 وكيل بموجب وكالة

الاسم الرباعي للمستفيد الراغب في طلب الزواج*

صورة بطاقة الهوية الوطنية للوكيل الشرعي*
 تصفح الملفات

تاريخ الميلاد للمستفيد الراغب في طلب الزواج*
 mm / dd / yyyy
 يجب ألا يقل عمر المتقدم عن (25) عام ولا يزيد عن (70) عام

هوية المرأة المرغوب الزواج منها للمستفيد الراغب في طلب الزواج*

مهنة المستفيد الراغب في طلب الزواج*
 --- أختار ---

إثبات العنوان الوطني للمستفيد الراغب في طلب الزواج*
 تصفح الملفات

التالي <

Enter the Details of the Woman to Be Married

Complete the fields in the second step, **Details of the Woman to Be Married**, and attach the required documents

الرئيسية > الخدمات الإلكترونية > خدمة زواج سعودي من غير سعودية مولودة بالمملكة

خدمة زواج سعودي من غير سعودية مولودة بالمملكة

1 بيانات مقدم الطلب

2 بيانات المرأة المرغوب الزواج منها

3 الموافقة على الإقرار

الاسم الرباعي*

الجنسية*

هل مقيمة داخل المملكة؟*

صورة من جواز السفر*

هل هي تابع لولي أمر؟*

تاريخ الميلاد*

صورة من شهادة الميلاد*

هل سبق لها الزواج؟*

mm / dd / yyyy

تصفح الملفات

تصفح الملفات

يجب أن تكون المرأة من مواليد المملكة العربية السعودية وثبت ذلك بشهادة ميلاد صادرة من الأحوال المدنية

يجب أن يكون جواز السفر ساري المفعول

التالي <

> السابق

Agree to the Declaration and Submit the Application

In the third step, **Declaration Approval**, select the declaration options, then click **Submit Application**

الرئيسية > الخدمات الإلكترونية > خدمة زواج سعودي من غير سعودية مولودة بالمملكة

خدمة زواج سعودي من غير سعودية مولودة بالمملكة

1 بيانات مقدم الطلب

2 بيانات المرأة المرغوب الزواج منها

3 الموافقة على الإقرار

أقر بأن وظيفتي ليست من ضمن الوظائف المشمولة بالمنع من الزواج من غير سعودية* ☐

سيتم التحقق من صحة ذلك من خلال المستندات ومطابقة جهة العمل

أقر أن ما سأدلي به من معلومات هي صحيحة* ☐

يعد دخولي عبر منصة نفاذ الوطني الموحد توقيعاً إلكترونياً معتمداً مني على محتوى هذا الطلب* ☐

إرسال الطلب

السابق >

- Declare that the applicant's occupation is not among the occupations prohibited from marrying a non-Saudi woman, and that this will be verified through the submitted documents and confirmation with the employer
- Declare that the information provided is accurate
- Declare that logging in through the National Single Sign-On Platform constitutes an approved electronic signature on the application content

Track the Application

After submitting the application, you can track its status through the portal

1

Access Your Personal Account

Log in to the portal through the National Single Sign-On (Nafath) app using the same account you used to submit the application

2

Go to My Applications

From your personal account, open **My Applications** to view the applications you have submitted

3

Review the Application Status

Review the application details and status, and complete any additional information requested for the application

For any inquiries about the service, you can contact the Emirate of the Northern Borders Region through the following channels

Phone	0146617000
--------------	------------

Email	info@enb.gov.sa
--------------	-----------------

Service Delivery Channels	Emirate Portal - Emirate App on Smart Devices
----------------------------------	---

FAQ	Available on the service page in the Electronic Services Portal
------------	---

SLA	Available on the service page in the Electronic Services Portal
------------	---



User Guide

Request for Pardon of a Prisoner

Electronic Services Portal of the Emirate of the Northern Borders Region

Service Description

An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption from the remainder of the sentence.

Target Audience

Citizens ,Residents

Service Duration

10 business days

Service Channels

Emirate Portal - Emirate Smart
Device App

Service Language

Arabic

Service Fees

Free

Service Category

Legal services

Term of Use

- 1 The applicant must have an active account in the National Single Sign-On service.
- 2 Fill in the required data (prisoner's name - prisoner's ID number - prison name - case type - type of request)
- 3 Clarify the relationship to the prisoner (attach a copy of the power of attorney if the applicant is a legal representative).
- 4 Clarification of prison location
- 5 Attach the judgment document
- 6 Applicant's ID photo

Required Documents

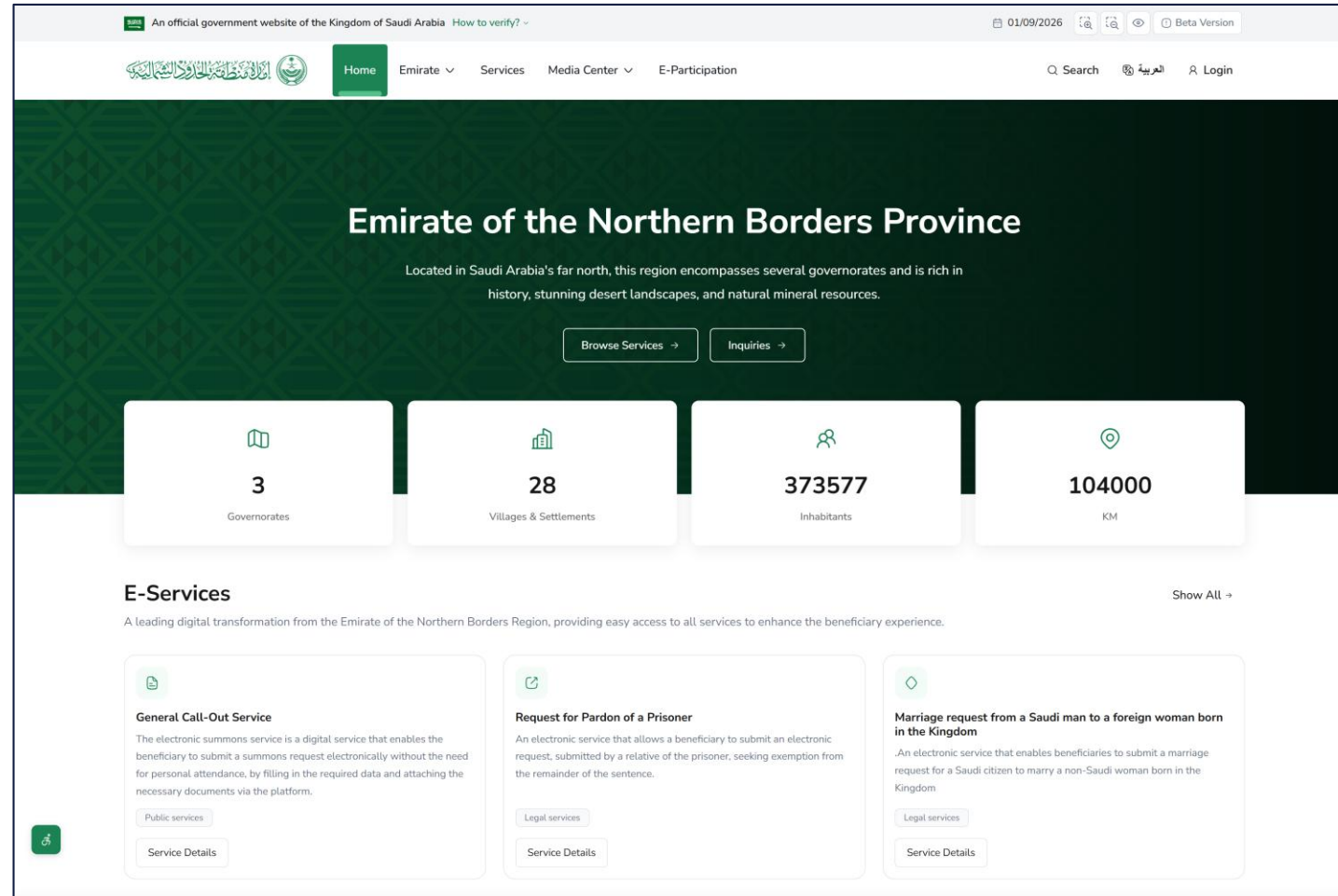
1

Attach the judgment document

1

Access the Portal and Select the Service

From the homepage, go to the **E-Services** page by selecting either **Services** or **Browse Services**.



Access the Portal and Select the Service

From the **E-Services** page, search for **Request for Pardon of a Prisoner** in the list of available services, or filter it using the side menu, then click **Service Details**

The screenshot displays the 'E-Services' portal interface. At the top, a breadcrumb trail shows 'Home > E-Services'. The main heading is 'E-Services'. On the left, there is a sidebar with a 'Show All' button and two filter categories: 'Legal services' and 'Public services'. A search bar at the top right contains the placeholder text 'Search for a service'. The main content area features five service cards arranged in a grid. Each card includes an icon, a title, a brief description, a category tag, and a 'Service Details' button. The services listed are: 'Transaction Inquiry' (Public services), 'General Call-Out Service' (Public services), 'Marriage request from a Saudi man to a foreign woman born in the Kingdom' (Legal services), 'Request for Pardon of a Prisoner' (Legal services), and 'Internal prisoner transfer service' (Legal services).

Home > E-Services

E-Services

Show All

- Legal services
- Public services

Search for a service

Transaction Inquiry

A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its...

Public services

Service Details

General Call-Out Service

The electronic summons service is a digital service that enables the beneficiary to submit a summons request electronically without th...

Public services

Service Details

Marriage request from a Saudi man to a foreign woman born in the Kingdom

.An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman...

Legal services

Service Details

Request for Pardon of a Prisoner

An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption...

Legal services

Service Details

Internal prisoner transfer service

A service that allows a relative of a prisoner to submit an electronic request to transfer the prisoner from his current prison to another...

Legal services

Service Details

Review the Service Details and Start the Service

Review the service description, steps, terms of use, and required documents, then click **Start Service** to proceed to the application form.

Home > E-Services > Request for Pardon of a Prisoner

Request for Pardon of a Prisoner Start Service

An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption from the remainder of the sentence.

Legal services

Steps Terms of Use Required Documents

1. Access the service through the National Unified Access
2. Fill out the application form
3. Providing requirements
4. Declaration that the information provided is correct and that a similar application has not been submitted previously
5. Submit the request

Target Audience
Citizens - Residents

Service Duration
10 business days

Service Channels
Emirate Portal - Emirate Smart Device App

Service Language
Arabic

Service Fees
Free

FAQ
FAQ

Phone
0146617000

Email
info@enb.gov.sa

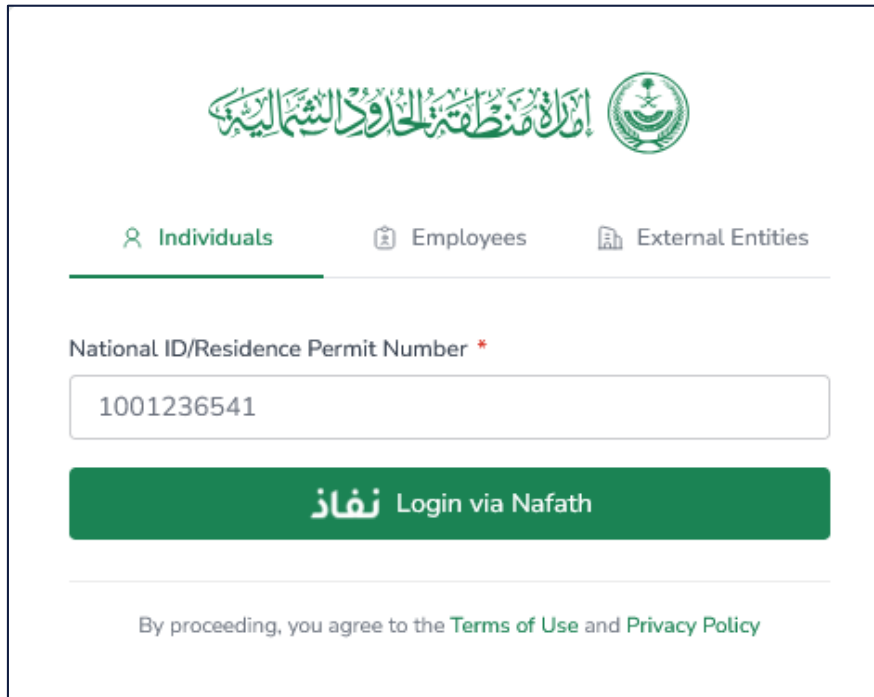
Service Level Agreement
Service Level Agreement

Download User Guide
Download User Guide

Related Apps
Download on the App Store GET IT ON Google Play

4

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is the Arabic text 'إدارة منظمات الأعمال' (Ministry of Economic Affairs) and the Saudi Arabian coat of arms. Below this, there are three tabs: 'Individuals' (selected), 'Employees', and 'External Entities'. Under the 'Individuals' tab, there is a label 'National ID/Residence Permit Number *' and a text input field containing the number '1001236541'. Below the input field is a large green button with the text 'نفاذ Login via Nafath'. At the bottom, there is a small text line: 'By proceeding, you agree to the Terms of Use and Privacy Policy'.

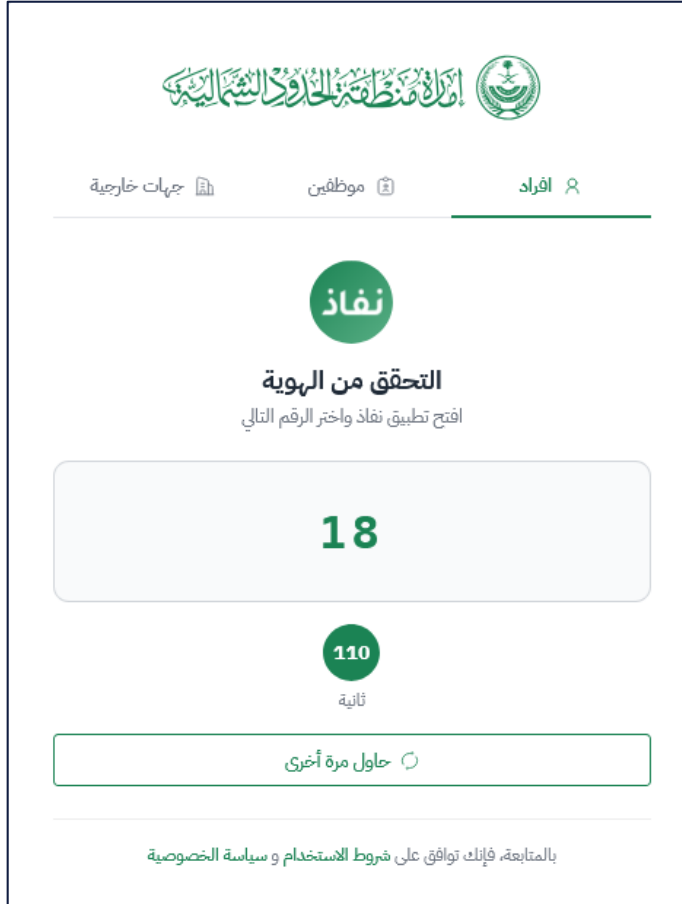
1 Select the **Individuals** tab

2 Enter your National ID or Iqama number.

3 Click Log in via **Nafath**

5

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is a header with the Saudi National Guard logo and the text "إدارة منظمات الأعمال والشؤون الإدارية". Below the header, there are three tabs: "جهات خارجية" (External Entities), "موظفين" (Employees), and "افراد" (Individuals). The "افراد" tab is selected. In the center, there is a green circle with the word "نفاذ" (Nafath) inside. Below it, the text "التحقق من الهوية" (Identity Verification) is displayed, followed by "افتح تطبيق نفاذ واختر الرقم التالي" (Open the Nafath app and select the next number). A large white box with the number "18" is shown. Below this, there is a green circle with the number "110" inside, and the word "ثانية" (Second) below it. At the bottom, there is a button labeled "حاول مرة أخرى" (Try Again) with a circular arrow icon. At the very bottom, there is a small text line: "بالمطابقة، فإنك توافق على شروط الاستخدام و سياسة الخصوصية" (By matching, you agree to the terms of use and privacy policy).

4

Open the **Nafath** app on your device

5

Select the number that matches the number displayed on the screen

6

Complete the verification within the available time, or click Try Again.

Terms of Use

Dear Beneficiary

Before continuing to use the website's services, we would like to draw your attention to the necessity of agreeing to our privacy policy. This policy explains how your personal data is collected, the purpose of collecting it, how it is protected and disposed of, how to withdraw consent, as well as your rights as a beneficiary.

By agreeing, you acknowledge that you have read and understood the terms of the privacy policy and consent to the way we handle your data.

If you do not agree, you may not be able to use some of the available services and features.

To view the full privacy policy, click [here](#)

If you have any questions, please do not hesitate to contact us.

Thank you for your understanding and trust.

I agree to the terms and conditions ☐

- 1 Read the Terms of Use and Privacy Policy displayed in the window
- 2 Select **I Agree to the Terms and Conditions**
- 3 Click **Approve** to continue

7

Fill in the applicant's data

Complete the fields of step one, **Applicant data**. Then click on **Continue**

الرئيسية > الخدمات الإلكترونية > خدمة طلب إعفاء سجين

خدمة طلب إعفاء سجين

بيانات مقدم الطلب 1

بيانات السجين 2

بيانات الحكم والمحكومية 3

الموافقة على الإقرار 4

وجه إلى *

صفة مقدم الطلب * ☐ قريب ☐ وكيل شرعي ☐ محامي مرخص

نوع الطلب *

المدينة/المحافظة/المركز *

مرر تقديم الطلب *

[التالي <](#)

Fill in the prisoner's data

Complete the fields of step two, **Prisoner data**, and upload the required document

الرئيسية > الخدمات الإلكترونية > خدمة طلب إعفاء سجين

خدمة طلب إعفاء سجين

1 بيانات مقدم الطلب

2 **بيانات السجين**

3 بيانات الحكم والمحكمة

4 الموافقة على الإقرار

اسم السجين الرباعي*
أدخل اسم السجين

جنسية السجين*
أختار ---

جنس السجين*
أختار ---

جهة التنفيذ (السجن)*
أختار ---

نوع إثبات السجين*
☐ هوية وطنية
☐ بطاقة مقيم
☐ جواز سفر

صورة من العنوان الوطني للسجين*
تصفح الملفات

التالي < > السابق

9

Complete the fields of step three, **Sentence and conviction data**, and upload the required documents.

الرئيسيه > الخدمات الإلكترونية > خدمة طلب إعفاء سجين

خدمة طلب إعفاء سجين

1

بيانات مقدم الطلب

2

بيانات السجين

3

بيانات الحكم والمحكمة

4

الموافقة على الإقرار

نوع القضية*

--- اختر ---

هل يوجد حق خاص في القضية؟*

--- اختر ---

جهة إصدار الحكم*

--- اختر ---

تاريخ صدور الحكم*

mm / dd / yyyy

مدة الحكم الصادر*

أكتب العدد ثم (سنوات/أشهر/أيام)

المدة المتبقية من الحكم حق تاريخ التقديم*

أكتب العدد ثم (سنوات/أشهر/أيام)

صورة صك الحكم*

تصفح الملفات

مستندات إضافية

تصفح الملفات

التالي >

< السابق



Agree to the Declaration and Submit the Application

In the fourth step, **Declaration Approval**, select the declaration options, then click **Submit Application**

الرئيسية > الخدمات الإلكترونية > خدمة طلب إعفاء سجين

خدمة طلب إعفاء سجين

بيانات مقدم الطلب 1

بيانات السجين 2

بيانات الحكم والمحكمة 3

الموافقة على الإقرار 4

أقر أن ما سأدلي به من معلومات هي صحيحة وإذا ظهر عدم صحتها سأكون عرضة للجزاء حسب التعليمات، وأتعهد بأنه لم يسبق أن تقدمت بطلب مماثل لهذا الموضوع وكذلك الموافقة على الشروط والأحكام والخصوصية الخاصة ببوابة الإمارة *

يعد دخولي عبر منصة نفاذ الوطني الموحد توقيعاً إلكترونياً معتمداً مني على محتوى هذا الطلب *

إرسال الطلب

> السابق

- Declare that the information provided is accurate, that no similar application has previously been submitted, and agree to the terms and conditions and privacy policy of the Emirate Portal
- Declare that logging in through the National Single Sign-On Platform constitutes an approved electronic signature on the application content

Track the Application

After submitting the application, you can track its status through the portal

1

Access Your Personal Account

Log in to the portal through the National Single Sign-On (Nafath) app using the same account you used to submit the application

2

Go to My Applications

From your personal account, open **My Applications** to view the applications you have submitted

3

Review the Application Status

Review the application details and status, and complete any additional information requested for the application



For any inquiries about the service, you can contact the Emirate of the Northern Borders Region through the following channels

Phone	0146617000
--------------	------------

Email	info@enb.gov.sa
--------------	-----------------

Service Delivery Channels	Emirate Portal - Emirate App on Smart Devices
----------------------------------	---

FAQ	Available on the service page in the Electronic Services Portal
------------	---

SLA	Available on the service page in the Electronic Services Portal
------------	---



User Guide

Internal prisoner transfer service

Electronic Services Portal of the Emirate of the Northern Borders Region

Service Description

An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption from the remainder of the sentence.

Target Audience

Citizens ,Residents

Service Duration

10 business days

Service Channels

Emirate Portal - Emirate Smart
Device App

Service Language

Arabic

Service Fees

Free

Service Category

Legal services

Term of Use

- 1 Fill in the required data (Prisoner's name - Prisoner's ID number - Relationship to the prisoner - Name of current prison - Name of prison to which transfer is desired - Type of case)
- 2 Proof of applicant's status
- 3 Providing the national address of the prisoner's residence
- 4 The data should be clear and explicit.
- 5 Attach the judgment document
- 6 Applicant's ID photo

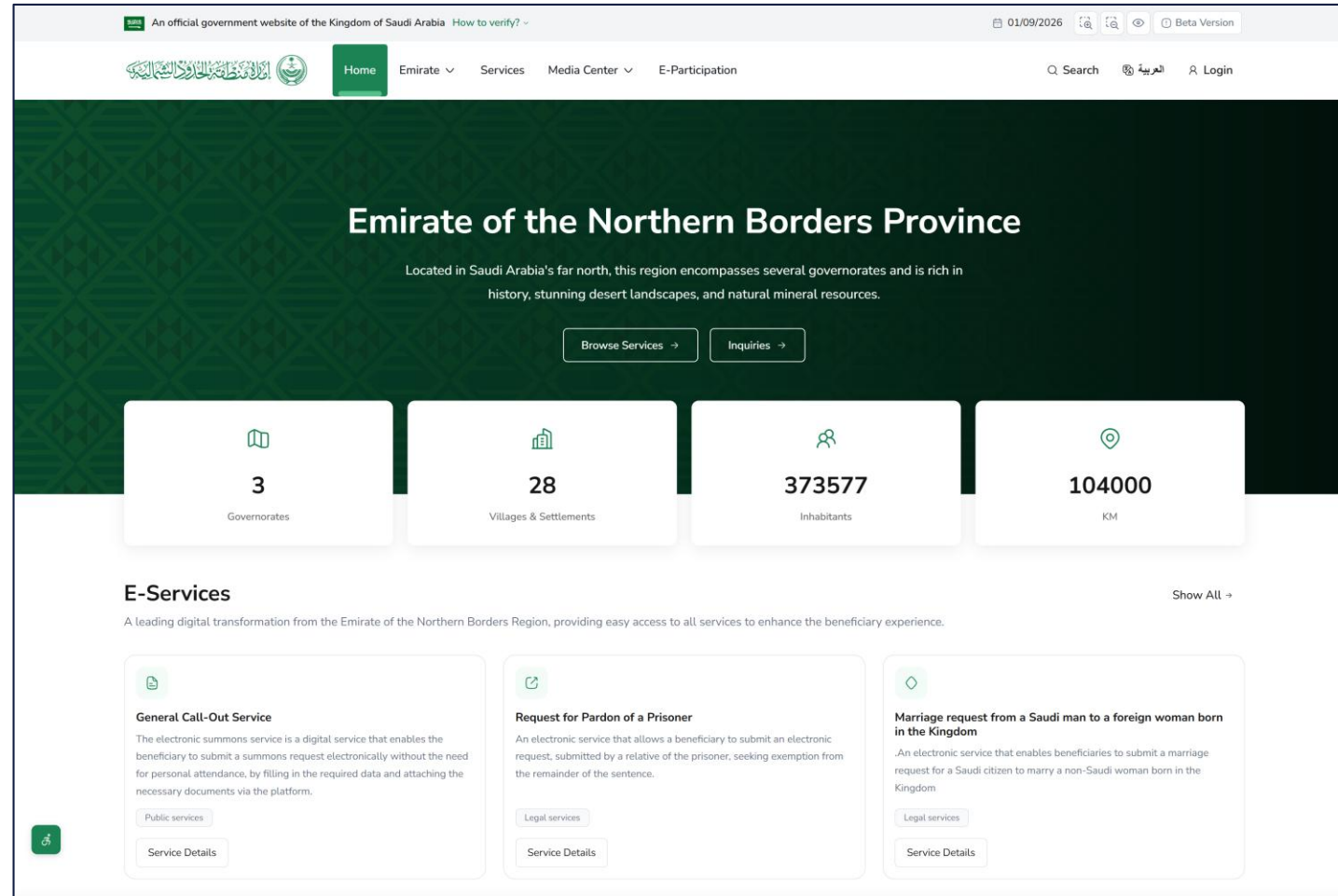
Required Documents

- 1 Image of the judgment document
- 2 Prisoner's ID photo
- 3 A copy of the prisoner's national address proof
- 4 A copy of the power of attorney if the applicant is a legal representative.
- 5 Attach supporting documents for the application (if any).

1

Access the Portal and Select the Service

From the homepage, go to the **E-Services** page by selecting either **Services** or **Browse Services**.



Access the Portal and Select the Service

From the **E-Services** page, search for **Internal prisoner transfer service** in the list of available services, or filter it using the side menu, then click **Service Details**

The screenshot displays the 'E-Services' portal interface. At the top, there is a breadcrumb trail 'Home > E-Services' and the title 'E-Services'. Below the title, there is a search bar with the placeholder text 'Search for a service'. To the left of the search bar, there is a sidebar with a 'Show All' button and two filter categories: 'Legal services' and 'Public services'. The main content area displays five service cards. Each card has an icon, a title, a description, a category tag, and a 'Service Details' button. The services shown are: 'Transaction Inquiry' (Public services), 'General Call-Out Service' (Public services), 'Marriage request from a Saudi man to a foreign woman born in the Kingdom' (Legal services), 'Request for Pardon of a Prisoner' (Legal services), and 'Internal prisoner transfer service' (Legal services).

Home > E-Services

E-Services

Show All

Legal services

Public services

Search for a service

Transaction Inquiry

A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its...

Public services

Service Details

General Call-Out Service

The electronic summons service is a digital service that enables the beneficiary to submit a summons request electronically without th...

Public services

Service Details

Marriage request from a Saudi man to a foreign woman born in the Kingdom

.An electronic service that enables beneficiaries to submit a marriage request for a Saudi citizen to marry a non-Saudi woman...

Legal services

Service Details

Request for Pardon of a Prisoner

An electronic service that allows a beneficiary to submit an electronic request, submitted by a relative of the prisoner, seeking exemption...

Legal services

Service Details

Internal prisoner transfer service

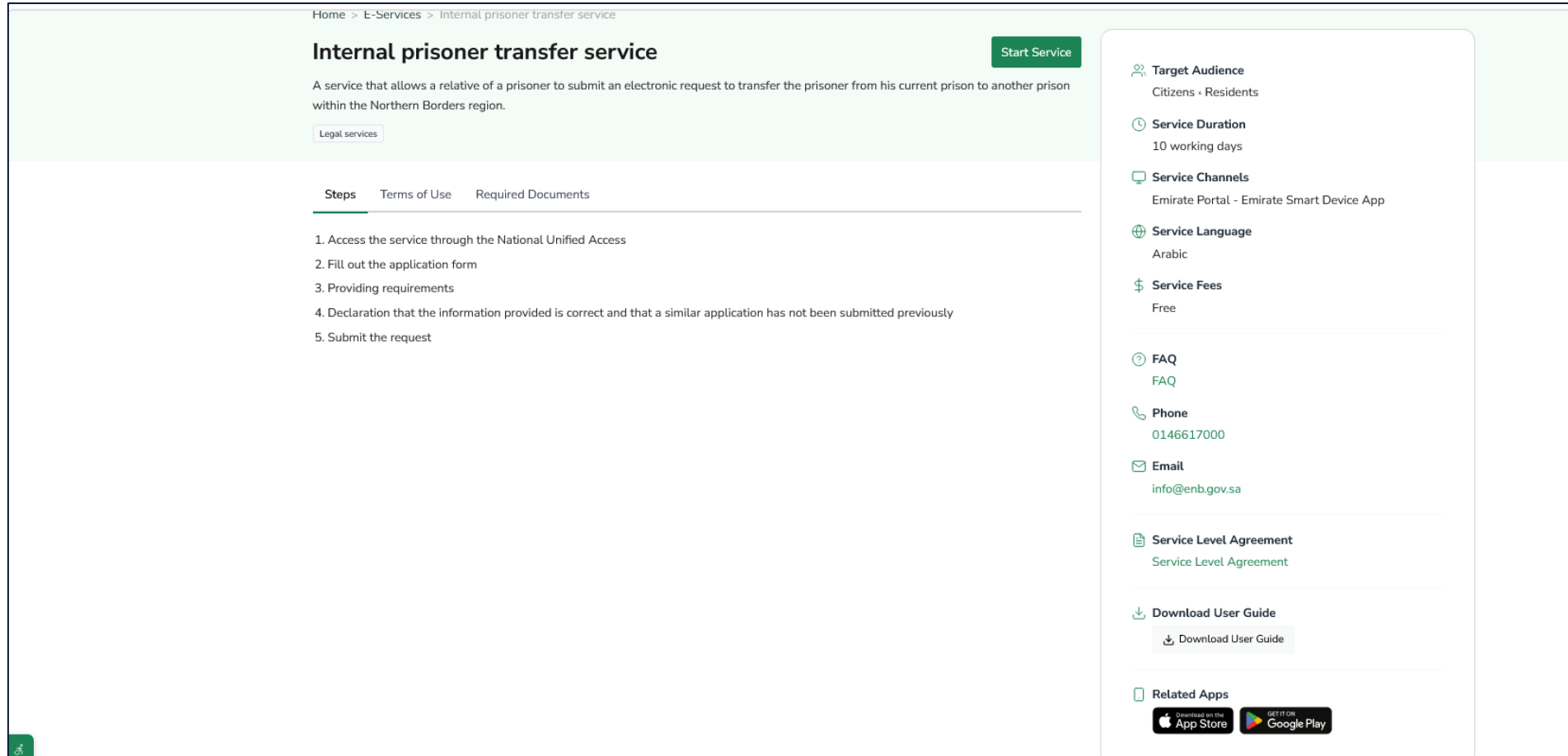
A service that allows a relative of a prisoner to submit an electronic request to transfer the prisoner from his current prison to another...

Legal services

Service Details

Review the Service Details and Start the Service

Review the service description, steps, terms of use, and required documents, then click **Start Service** to proceed to the application form.



Home > E-Services > Internal prisoner transfer service

Internal prisoner transfer service

[Start Service](#)

A service that allows a relative of a prisoner to submit an electronic request to transfer the prisoner from his current prison to another prison within the Northern Borders region.

Legal services

Steps Terms of Use Required Documents

1. Access the service through the National Unified Access
2. Fill out the application form
3. Providing requirements
4. Declaration that the information provided is correct and that a similar application has not been submitted previously
5. Submit the request

Target Audience
Citizens - Residents

Service Duration
10 working days

Service Channels
Emirate Portal - Emirate Smart Device App

Service Language
Arabic

Service Fees
Free

FAQ
[FAQ](#)

Phone
0146617000

Email
info@enb.gov.sa

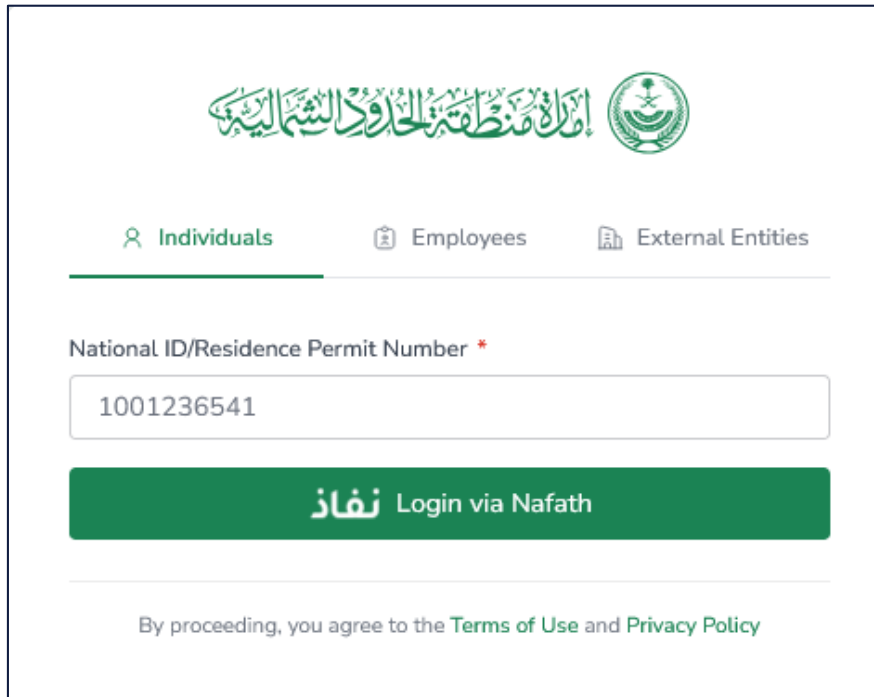
Service Level Agreement
[Service Level Agreement](#)

Download User Guide
[Download User Guide](#)

Related Apps
[Download on the App Store](#) [GET IT ON Google Play](#)

4

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is the Arabic text 'إدارة منظمات الأعمال' (Ministry of Economic Affairs) and the Saudi Arabian coat of arms. Below this, there are three tabs: 'Individuals' (selected), 'Employees', and 'External Entities'. Under the 'Individuals' tab, there is a label 'National ID/Residence Permit Number *' and a text input field containing the number '1001236541'. Below the input field is a large green button with the Arabic word 'نفاذ' (Nafath) and the text 'Login via Nafath'. At the bottom, there is a small text line: 'By proceeding, you agree to the [Terms of Use](#) and [Privacy Policy](#)'.

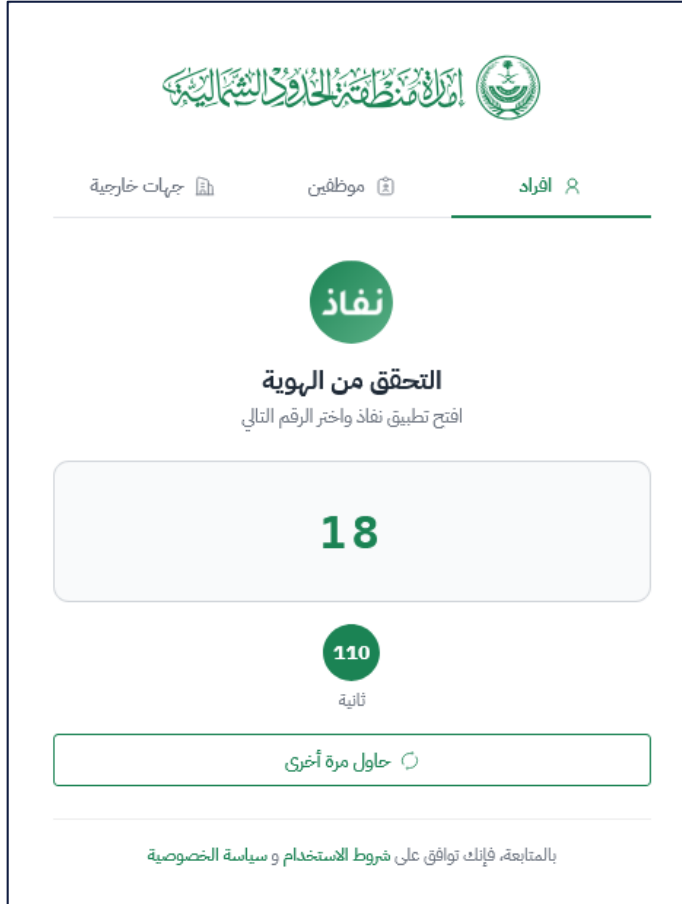
1 Select the **Individuals** tab

2 Enter your National ID or Iqama number.

3 Click Log in via **Nafath**

5

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is a header with the Saudi National Guard logo and the text "إدارة منظمات الأعمال والشؤون الإدارية". Below the header, there are three tabs: "جهات خارجية" (External Entities), "موظفين" (Employees), and "أفراد" (Individuals). The "أفراد" tab is selected. In the center, there is a green circle with the word "نفاذ" (Nafath) inside. Below it, the text "التحقق من الهوية" (Identity Verification) is displayed, followed by "افتح تطبيق نفاذ واختر الرقم التالي" (Open the Nafath app and select the next number). A large white box with a green border contains the number "18". Below this box, there is a green circle with the number "110" inside, and the word "ثانية" (Second) below it. At the bottom, there is a button labeled "حاول مرة أخرى" (Try Again) with a circular arrow icon. At the very bottom, there is a small text line: "بالمطابقة، فإنك توافق على شروط الاستخدام و سياسة الخصوصية" (By matching, you agree to the terms of use and privacy policy).

4

Open the **Nafath** app on your device

5

Select the number that matches the number displayed on the screen

6

Complete the verification within the available time, or click Try Again.

Terms of Use

Dear Beneficiary

Before continuing to use the website's services, we would like to draw your attention to the necessity of agreeing to our privacy policy. This policy explains how your personal data is collected, the purpose of collecting it, how it is protected and disposed of, how to withdraw consent, as well as your rights as a beneficiary.

By agreeing, you acknowledge that you have read and understood the terms of the privacy policy and consent to the way we handle your data.

If you do not agree, you may not be able to use some of the available services and features.

To view the full privacy policy, click [here](#)

If you have any questions, please do not hesitate to contact us.

Thank you for your understanding and trust.

I agree to the terms and conditions ☐

- 1 Read the Terms of Use and Privacy Policy displayed in the window
- 2 Select **I Agree to the Terms and Conditions**
- 3 Click **Approve** to continue

7

Fill in the applicant's data

Complete the fields of step one, **Applicant data**. Then click on **Continue**

الرئيسية > الخدمات الإلكترونية > خدمة نقل سجين داخلي

خدمة نقل سجين داخلي

بيانات مقدم الطلب

1

معلومات أساسية

2

الموافقة على الإقرار

3

وجه إلى *

أختار ---

المدينة/المحافظة/المركز *

أختار ---

صلة القرابة للسجين *

أختار ---

ممر تقديم الطلب *

أدخل سبب تقديم الطلب

صفة مقدم الطلب *

☐ قريب
☐ وكيل شرعي
☐ محامي مرخص

التالي <

Fill in the prisoner's data

Complete the fields of step two, **Prisoner data**, and upload the required document

الرئيسية > الخدمات الإلكترونية > خدمة نقل سجين داخلي

خدمة نقل سجين داخلي

1 بيانات مقدم الطلب

2 معلومات أساسية

3 الموافقة على الإقرار

اسم السجين الرباعي *

أدخل اسم السجين

جنسية السجين *

أختَر ---

جنس السجين *

أختَر ---

رقم هوية السجين *

أدخل رقم هوية السجين

نوع إثبات السجين *

هوية وطنية ☐

بطاقة مقيم ☐

جواز سفر ☐

نوع القضية *

أختَر ---

السجن المطلوب النقل إليه *

أختَر ---

موقع السجن الحالي *

أختَر ---

صورة إثبات العنوان الوطني *

تصفح الملفات

إقبل فقط ملف PDF صادر من منصة سبل ويحتوي رمز تحقق (QR) لإثبات العنوان الوطني

صورة صك الحكم *

تصفح الملفات

مستندات إضافية

تصفح الملفات

التالي <

> السابق

Agree to the Declaration and Submit the Application

In the fourth step, **Declaration Approval**, select the declaration options, then click **Submit Application**



الرئيسية > الخدمات الإلكترونية > خدمة نقل سجين داخلي

خدمة نقل سجين داخلي

1 بيانات مقدم الطلب

2 معلومات أساسية

3 الموافقة على الإقرار

أقر أن ما سأدلي به من معلومات هي صحيحة وإذا ظهر عدم صحتها سأكون عرضة للجزاء حسب التعليمات، وأتعهد بأنه لم يسبق أن تقدمت بطلب مماثل لهذا الموضوع وكذلك الموافقة على الشروط والأحكام والخصوصية الخاصة ببوابة الإمارة*

يعد دخولي عبر منصة نفاذ الوطني الموحد توقيعاً إلكترونياً معتمداً مفي على محتوى هذا الطلب*

إرسال الطلب

السابق >

- Declare that the information provided is accurate, that no similar application has previously been submitted, and agree to the terms and conditions and privacy policy of the Emirate Portal
- Declare that logging in through the National Single Sign-On Platform constitutes an approved electronic signature on the application content

Track the Application

After submitting the application, you can track its status through the portal

1

Access Your Personal Account

Log in to the portal through the National Single Sign-On (Nafath) app using the same account you used to submit the application

2

Go to My Applications

From your personal account, open **My Applications** to view the applications you have submitted

3

Review the Application Status

Review the application details and status, and complete any additional information requested for the application

For any inquiries about the service, you can contact the Emirate of the Northern Borders Region through the following channels

Phone	0146617000
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Email	info@enb.gov.sa
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Service Delivery Channels	Emirate Portal - Emirate App on Smart Devices
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FAQ	Available on the service page in the Electronic Services Portal
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SLA	Available on the service page in the Electronic Services Portal
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