



User Guide

Inquiry About Transaction

Electronic Services Portal of the Emirate of the Northern Borders Region



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Service Description

An electronic service that allows a beneficiary to inquiry about a Transaction

Target Audience

Citizens ,Residents

Service Duration

Instant

Service Channels

Emirate Portal - Emirate Smart
Device App

Service Language

Arabic

Service Fees

Free

Service Category

Public services

Term of Use

- 1 The applicant must have an active account in the Nafath
- 2 Provides a previous transaction recorded in the system



01 Access the portal and select Inquiries

02 Fill in the transaction number

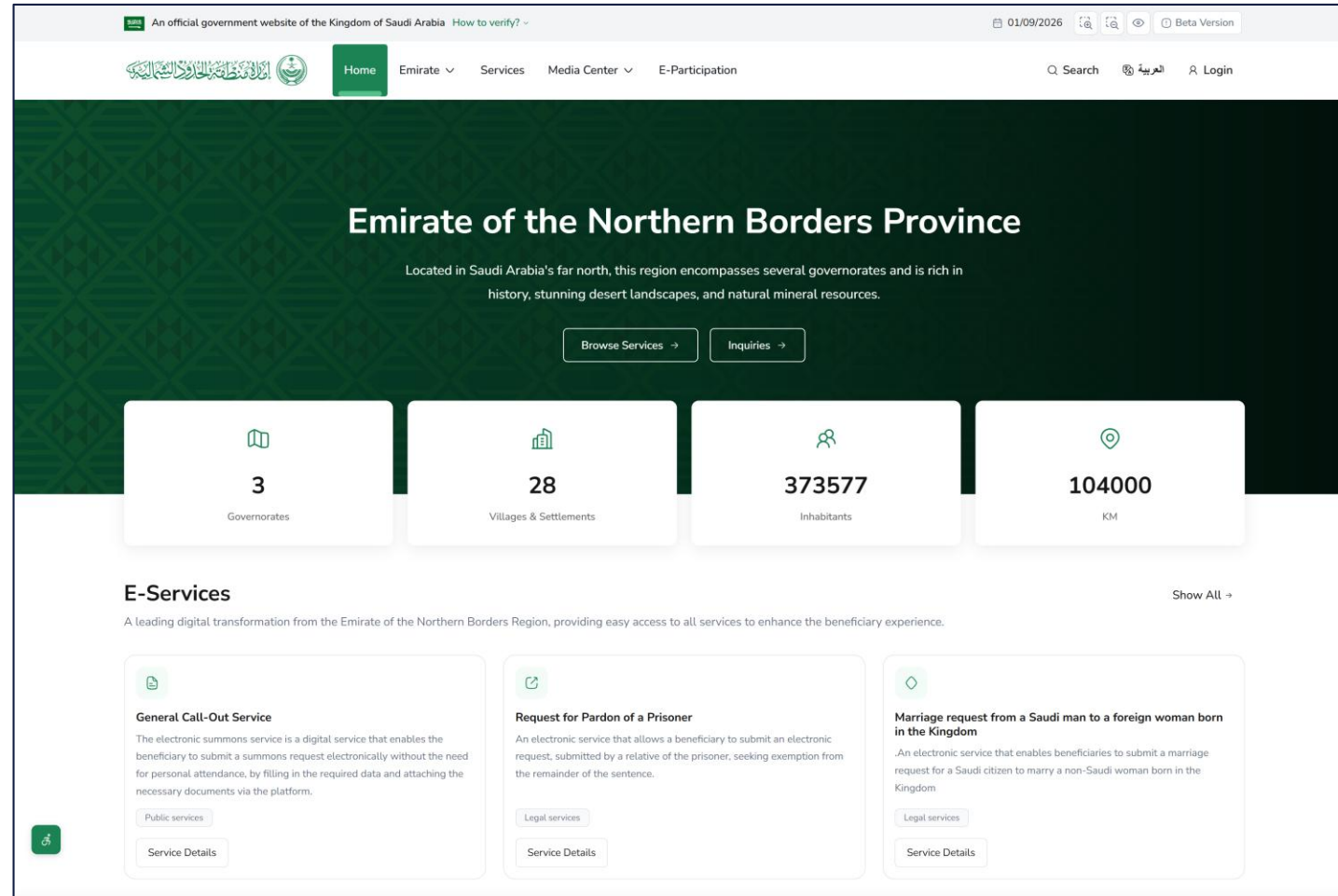
03 Inquiry about the transaction

Steps to implement the service

1

Access the Portal and Select the Service

From the homepage, go to the **Inquiry About Transaction** page by selecting **Inquiries** button



Access the Portal and Select the Service

From the **E-Services** page, search for **Transaction Inquiry** in the list of available services, or filter it using the side menu, then click **Service Details**

The screenshot displays the 'E-Services' portal interface. At the top, there is a breadcrumb trail 'Home > E-Services' and the title 'E-Services'. Below the title, a search bar is present with the placeholder text 'Search for a service'. To the left of the main content area is a side menu with a 'Show All' button and two filter categories: 'Legal services' and 'Public services'. The main content area displays a grid of service cards. The first card is 'Transaction Inquiry', described as a service for checking transaction status in the Northern Borders Region Emirate, categorized under 'Public services'. The second card is 'General Call-Out Service', described as a digital summons service, also under 'Public services'. The third card is 'Marriage request from a Saudi man to a foreign woman born in the Kingdom', described as an electronic service for marriage requests, categorized under 'Legal services'. The fourth card is 'Request for Pardon of a Prisoner', described as an electronic request for exemption, categorized under 'Legal services'. The fifth card is 'Internal prisoner transfer service', described as a service for transferring prisoners, also under 'Legal services'. Each card includes a 'Service Details' button at the bottom.

Review the Service Details and Start the Service

Review the service description, steps, terms of use, and required documents, then click **Start Service** to proceed to the application form.

[Home](#) > [E-Services](#) > Transaction Inquiry

Transaction Inquiry [Start Service](#)

A service that lets the beneficiary check the status of a transaction with the Northern Borders Region Emirate and follow its progress online using the transaction number and the national ID number.

Public services

Steps Terms of Use Required Documents

1. Access the service through the National Unified Access
2. Enter the transaction number and the national ID number
3. Click the "Inquire" button
4. View the transaction status and its progress steps

Target Audience
Citizens • Residents

Service Duration
Immediate

Service Channels
Emirate Portal - Emirate Smart Device App

Service Language
Arabic

Service Fees
Free

FAQ
[FAQ](#)

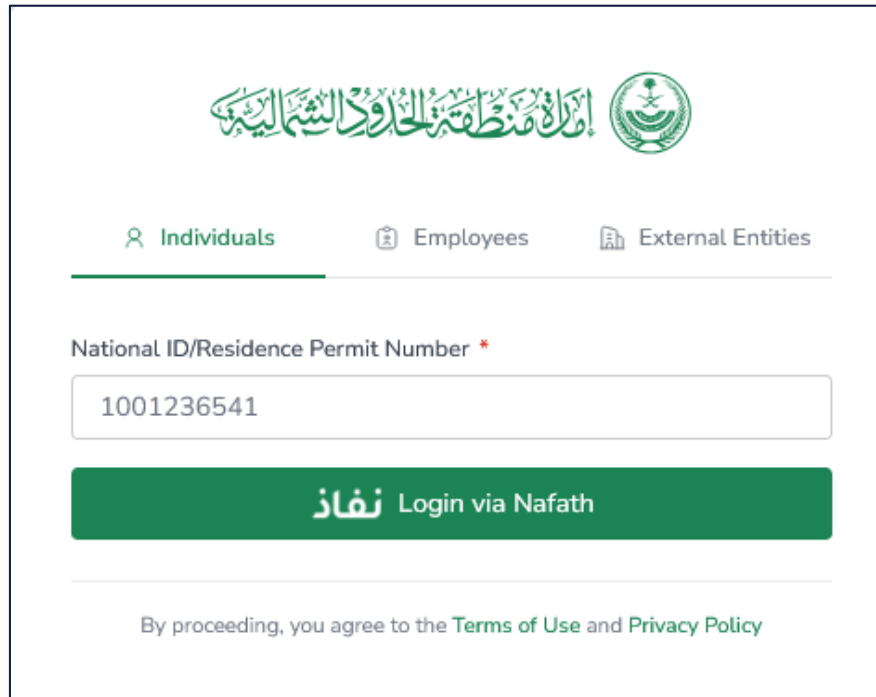
Phone
0146617000

Email
info@enb.gov.sa

Related Apps
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4

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is the Arabic text 'إدارة منظمات الأعمال' (Ministry of Economic Affairs) and the Saudi Arabian coat of arms. Below this, there are three tabs: 'Individuals' (selected), 'Employees', and 'External Entities'. Under the 'Individuals' tab, there is a label 'National ID/Residence Permit Number *' and a text input field containing the number '1001236541'. Below the input field is a large green button with the text 'نفاذ Login via Nafath'. At the bottom, there is a small text line: 'By proceeding, you agree to the [Terms of Use](#) and [Privacy Policy](#)'.

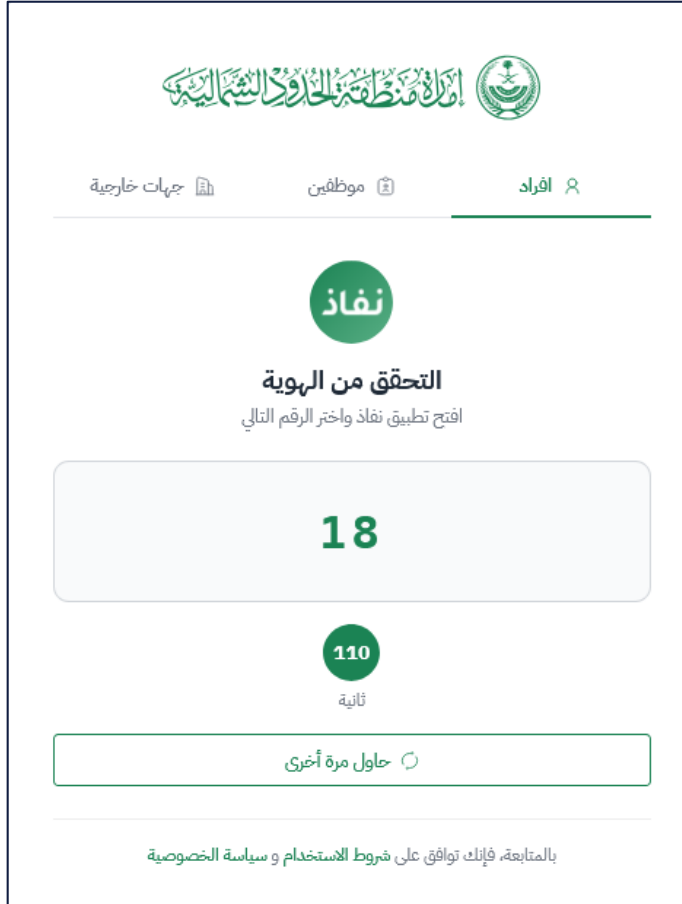
1 Select the **Individuals** tab

2 Enter your National ID or Iqama number.

3 Click Log in via **Nafath**

5

Log in via the National Single Sign-On (Nafath)



The screenshot shows the Nafath login page. At the top, there is a header with the Saudi National Guard logo and the text "إدارة منظمات الأعمال والشؤون الإدارية". Below the header, there are three tabs: "جهات خارجية" (External Entities), "موظفين" (Employees), and "أفراد" (Individuals). The "أفراد" tab is selected. In the center, there is a green circle with the word "نفاذ" (Nafath) inside. Below it, the text "التحقق من الهوية" (Identity Verification) is displayed, followed by "افتح تطبيق نفاذ واختر الرقم التالي" (Open the Nafath app and select the next number). A large white box with a green border contains the number "18". Below this box, there is a green circle with the number "110" inside, and the word "ثانية" (Second) below it. At the bottom, there is a button labeled "حاول مرة أخرى" (Try Again) with a circular arrow icon. At the very bottom, there is a small line of text: "بالمطابقة، فإنك توافق على شروط الاستخدام و سياسة الخصوصية" (By matching, you agree to the terms of use and privacy policy).

4

Open the **Nafath** app on your device

5

Select the number that matches the number displayed on the screen

6

Complete the verification within the available time, or click Try Again.

Access the Portal and Select the Service

From the **E-Services** page, search for **Internal prisoner transfer service** in the list of available services, or filter it using the side menu, then click **Service Details**

Home > Inquiry About Transaction

Inquiry About Transaction

1

Step One

Fill transaction data

2

Inquiry Result

Display transaction data and status

Transaction Number *

Enter transaction number

Identity Number *

Enter identity number

Inquire

For any inquiries about the service, you can contact the Emirate of the Northern Borders Region through the following channels

Phone	0146617000
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Email	info@enb.gov.sa
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Service Delivery Channels	Emirate Portal - Emirate App on Smart Devices
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FAQ	Available on the service page in the Electronic Services Portal
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SLA	Available on the service page in the Electronic Services Portal
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Thank You

Electronic Services Portal of the Emirate of the Northern Borders Region

